A day in the life... of the Designated Clinical Officer for SEND (DCO)

March 2023

I'm Jennie, I've been a DCO for around 18 months. Before that, I was a Speech and Language Therapist and ran the Early Years Autism pathway in Stockport.

I usually work from home, unless I have face to face meetings where I might see families or other professionals from health/social care/education.

I work 3 days a week. I have 3 children, one of whom has additional complex needs.

This is a diary of one specific working day. Every day is different, which is something I like about my job:

9am I log into my emails and check if any queries have come in. I usually have something



new each day, often more than one, about individual children or young people (CYP). This morning I have to find out about a young person moving into the area who needs health updates to his Education Health and Care Plan (EHCP).

Most days I get sent updates to legislation which I need to read and understand, along with papers for any panels coming up. I save these to make sure I have them to read when I get time (usually in the evening when my kids are in bed!)

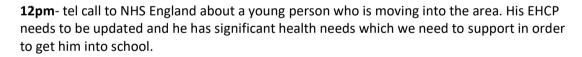
9:30 I take a telephone call with one of the therapy team leads, they have a query about an individual case and EHCP reports. We talk about statutory duties, capacity and what the young person needs. We reach a decision and agree I will provide some staff training in future to support the team.

10am Meeting- I have a weekly meeting with my team, the CYP Integrated Care team (ICT). Between us we commission and plan services for children and young people with MH needs, SEND, Learning Difficulties & Disabilities, Autism, complex medical needs and so forth. We discuss projects we have ongoing and any issues that may have come up that we need to be aware of/ support one another with. Today we discuss the launch of the

Dynamic Support Register in Manchester which is happening at the end of the month.

11am meeting with a new team member in the adult ICT to introduce ourselves and talk about how we can work together.

11:30- I take a quick break for an early lunch as I have meetings from 12. I spend some time replying to emails.





1pm- EHCP panel online meeting: I go to weekly panel meetings for EHCP and short breaks. I am on the panel that makes decisions about EHCPs and short breaks. I am the health representative so have to make sure all the health information is submitted and consider the CYP's health needs.

2:30pm- EHCP quality of health advice meeting: Online- I meet with other DCOs, NHS England representatives and Council for Disabled Children to talk about what goes into the health advice for an EHCP. We are working on a project to make sure health advice is good quality and is more consistent between areas.

3:20pm – I have to take a break for school run and drop offs.

4pm- back to work, I read some updated guidance for SEND and Alternative Provision then follow up on some email

queries with health services and from the EHCP panel. This takes some time so I finish some of this by reading them before bed later on!

I end my working day, but sometimes I will read or listen to things online about SEND, because it's interesting to me and it affects my work and home life.

